

ICON launches Firecrest Patient Portal

18 June 2015 | News | By BioSpectrum Bureau

ICON launches Firecrest Patient Portal



ICON has announced the launch of the Firecrest Patient Portal. This portal enables patients to view clinical trial information and is specifically designed to enhance the patients understanding of treatment before consenting to participate at an investigator site.

The Patient Portal solution is a component of ICON's new informatics hub designed to enhance the engagement of patient populations in the development process and is line with ICH E6 guidance, which recommends patients receive 'ample time' to review consent materials and ask follow-up questions.

"The opportunity for education about the trial, before a face-to-face meeting with their doctor, helps patients make truly informed decisions about participation," said Ms Frances Abeton, vice-president, Firecrest at ICON. She added, "Improved patient comprehension of a trial can reflect positively in patients' relationships with investigators and subsequently lead to better recruitment and retention rates. As drug developers begin adopting electronic informed consent platforms improved regulatory-compliant education will be crucial. The Firecrest Patient Portal is a centralised solution for patients, investigators and study staff, making it easier for all involved to interact and stay informed."

Patients using the Firecrest Patient Portal can find active trials, complete pre-screening questionnaires and select a convenient study location. As the Patient Portal is integrated with ICON's Firecrest Investigator Portal, investigators can engage directly with patients that have shown interest, schedule visits, and examine live analytics about the materials reviewed by a patient. Patients can read visit-by-visit guides and as the trial progresses, patients can return to the portal to review updates or notifications specific to them. They will also be able to register interest in future clinical trials that will support patient access for upcoming trials.

The Firecrest Patient Portal can be customised in any language, adapted to country specific requirements, and branded as required by sponsors.