

HCL for global infrastructure management: Novartis's choice

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HCL Technologies, a leading IT services provider, announced that it has been selected by Novartis, one of the world's leading healthcare companies, to provide global infrastructure management services. Novartis will leverage HCL's global delivery model for remote infrastructure management services across its entire data centre landscape, covering more than 70 countries across six continents.

"This partnership creates an environment of continuous service improvement, transformation and innovation" said Mr Ashish Gupta, executive vice president and head of Infrastructure Services, EMEA, HCL Technologies. "This is a great recognition of HCL's capabilities in remote infrastructure management. Our outcome-based business models, best practices and tools deliver proven value and cost savings that help our clients to be more competitive and responsive to changing market dynamics. Our commitment to building a relationship beyond the contract will ensure our collaborative engagement with Novartis will benefit both parties for years to come."

The deal marks an important infrastructure outsourcing contract in HCL's DACH region, and strengthens the company's global expertise in infrastructure management within the pharmaceutical sector. HCL is now managing the infrastructure environment of four of the top seven pharmaceutical companies worldwide.