Infinx Healthcare establishes Center of Excellence in Madurai to drive AI-based innovation

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This centre will create 700 jobs, and foster local talent through strategic educational partnerships

Infinx, a trusted provider of artificial intelligence (AI)-powered solutions for patient access and revenue cycle management (RCM), has announced the opening of its newest delivery centre in Madurai, Tamil Nadu.

This state-of-the-art facility will support the company's mission of optimising revenue cycle processes for US-based healthcare providers, helping them focus on patient care while ensuring financial sustainability.

This strategic investment in Madurai aligns with Infinx's global expansion goals and marks the company's eighth centre in India, complementing existing operations in Mumbai, Bengaluru, and Hyderabad. The centre will leverage advanced AI and automation technologies to streamline revenue cycle operations for its customers, further solidifying Infinx's position as an industry leader. Infinx is one of the first ITES organisations to setup a centre of this kind in Madurai.

The new centre will create around 700 job opportunities over the next five years, providing high-quality employment in healthcare RCM to local talent. Infinx has partnered with esteemed educational institutions to recruit and train graduates.

The joiners will receive role-specific training that covers technical skills, processes, and methodologies required for healthcare revenue cycle management (RCM). It has devised various competency-based learning & development programs such as the ACE (Associate Competency Excellence) initiative and GROW (Get Ready For Opportunities for Work). These have been designed and aimed at creating future leaders from within the company. In addition to classroom sessions, employees can access self-paced e-learning courses on our digital platform, covering a range of technical and soft skills.