

Majority hospitals acknowledge need to invest more in staff efficiency: Study

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Zebra study reveals plans to mobilise urgent care teams, automate workflows, and regain control of supply chains



Zebra Technologies Corporation, an innovator at the front line of business with solutions and partners that deliver a performance edge, released the findings of its latest healthcare vision study. The 'Smarter, More Connected Hospitals' Global Report reveals a stronger commitment to advanced technology tools as acute care providers strive to become more resilient and digitalise the patient journey.

89 per cent of executive decision-makers and 83 per cent of clinicians surveyed agree real-time intelligence is essential for optimal patient care, and hospitals are increasingly investing in clinical mobility tools, real-time location systems (RTLS) and intelligent workflow solutions to support smarter, more connected workflows. However, more than two-thirds (67 per cent) of hospital executives still don't feel their organisations are investing enough to maximise staff efficiency and more must be done moving forward.

"The COVID-19 pandemic has tested the efficiency of both clinical and administrative workflows," said Chris Sullivan, Global Healthcare Practice Lead, Zebra Technologies. "As a result, today's healthcare leaders face the challenge of recalibrating technology systems to better support the needs of clinicians and patients."

The majority of respondents (84 per cent) believe the quality of patient care would improve if nurses, physicians and non-clinical healthcare workers had access to collaboration tools and the convenience of using their mobile devices to access healthcare applications.