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Heartfulness group launches covid care app

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The app will provide covid consultation and telemedicine support



Heartfulness group of organisations has launched 'Healthcare by Heartfulness' covid care app to provide covid consultation and telemedicine support along with its helpline, 'Voice that Cares', to offer medical consultation services to those who need it during these stressful times. The free-of-charge service is managed by 1500+ Heartfulness certified trainers and medical professionals from the Heartfulness Institute. Healthcare by Heartfulness was launched by Suchitra Ella, Joint Managing Director Bharat Biotech International, and Heartfulness Guide, Kamlesh Patel (Daaji).

The Healthcare by Heartfulness app provides free covid patient consultation anywhere, 24x7, 365 days a year. Once a patient makes a request on the app for a doctor consultation, the patient can track their waiting time for services through real-time alerts. The patient receives a call-back from the healthcare staff when it is their turn and can take consultation remotely.

The Healthcare by Heartfulness app also allows patients to request assistance in their preferred language when they are not comfortable with English. Through the app's messaging system, the patient can message the healthcare staff and also view the details of their prescription. During its first phase, the app provides consultations with a panel of 1000+ experts of international repute.

The app will soon allow patients to opt for notifications via Telegram to save costs, make consultation requests for multiple specialities, request for beds, and oxygen supply. Time slots and availability of specialist doctors will be published on the app for patients to book appointments. The app will also include covid resources such as testing locations, covid screening tools, government updates and news related to COVID-19.

Suchitra Ella, Joint MD, Bharat Biotech International, said, "I wish the app is successful in decoding the right medical information for the people, which is extremely important in today's times. This initiative will go a long way in helping and supporting every family that uses the app."

Speaking about the initiative, Kamlesh D Patel also known as Daaji, Global Guide of Heartfulness, said, "I am grateful to all Heartfulness volunteers and medical professionals that are making this initiative successful. Together, we hope to make a positive impact during these difficult times."