

US provides free telehealth services to COVID-19 patients in India

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This online platform gives patients an opportunity to meet privately with volunteer medical professionals

To relieve the strain placed on the Indian healthcare system by the current surge in coronavirus cases, the American Association of Physicians of Indian-Origin (AAPI) and Sewa International have partnered with eGlobalDoctors to provide medical advice for COVID-19 patients from India via telehealth.

This online platform gives patients an opportunity to meet privately with volunteer medical professionals, who offer counseling with the aim of identifying those with mild or severe cases of infection.

According to the Chairman and Co-founder of eGlobalDoctors, Dr. Sreeni Gangasani, over 100 volunteer physicians from AAPI and "Doctors for Sewa" have been registered on the platform in the past ten days. In that time, the website has been visited more than 100,000 times, at least 2,000 patients have filled out the COVID-19 Registration Form, and 500 patients have already received medical counseling.

More than 200 volunteers from the US and India are working together to follow-up with those who filled out the online form but were unable to show up at their scheduled consultation time.

Sewa volunteers have been instrumental in facilitating these one-on-one sessions, matching patients to doctors who speak the same language and placing them in a private breakout consultation room