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Aarna, AMD becomes first Gujarat hospital to provide cashless facility for COVID-19 patients

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Aarna Super Specialty Hospital, situated in Maninagar area of Ahmedabad, became the first and only hospital in Gujarat that took the initiative to provide cashless facility to COVID-19 patients. In the last three months, more than 20 patients have benefited with the cashless treatment of COVID-19.

Speaking on this, Dr Rohit Joshi, Chairman, Aarna Super Speciality Hospital Said “We had started offering the cashless facility in December, 2020 and the response from the patients has been very satisfactory. At Aarna Hospital we offer cashless treatment for Covid patients. Patients get quality treatment without paying a single penny from their own pocket. With third party audit of the hospital bills by insurance companies and TPAs, grievances also get reduced significantly.”

It’s noteworthy that the Insurance Regulatory and Development Authority of India (IRDAI) had taken a serious note of instances of hospitals denying cashless claim settlement facility to policyholders for treatment of COVID-19. In a circular dated 14th July 2020, the regulator advised insurance companies to ensure that policyholders get cashless treatment facility at hospitals where it is applicable.