

MFine addresses rising demand for telemedicine in Delhi NCR

05 November 2020 | News

Partners with several laboratories & radiology centers for seamless diagnostics support



Bengaluru based MFine, an AI powered, on-demand healthcare service that enables virtual medical consultations, has seen immense growth in New Delhi since March this year.

The startup has recently added 2,00,000 new users from the city to its telemedicine platform. To keep up with the increasing number of COVID-19 cases and rising demand for remote consultations, MFine added 70 new hospitals in Delhi, including Fortis Hospital, PSRI Hospital, and CK Birla Hospital.

MFine now has more than 140 hospital partners in the region and plans to add 500 more doctors through ongoing hospital partnerships. Apart from teleconsults, MFine also allows users to book radiology appointments and laboratory testing at-home through six leading lab partners and 60 radiology centers across Delhi NCR.

MFine's self-assessment tool, which was launched earlier this year, has been used by 98,000 patients in the city and more than 14,000 users have consulted for COVID-19. MFine has observed that the most commonly reported symptoms by users in Delhi include COVID-19 and Flu-like symptoms such as

Currently, MFine's partnership with laboratory chains and hospitals such as Sarvodaya, CK Birla, Healthians, Thyrocare, Metropolis, Lifecare, Medites and Neuberg has enabled seamless support through digital health. The over 60 radiology centers that include Sarvodaya Hospital, Fortis Hospital, CK Birla Hospital, PSRI Hospital, and others provide seamless support through digital health.

MFine recently reported a 10X growth in its consultation business and 3X growth in the number of speciality and super-specialty consultations since March 2020. MFine has seen 4X growth in the fields of Diabetology, Endocrinology and Cardiology from patients who can no longer visit their doctors regularly. MFine currently has 550 partner hospitals and 3500 doctors handling 10,000 cases/day across 30 specialties.