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Digital hospitals deliver higher standards of patient care: Frost & Sullivan

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Frost & Sullivan's recent analysis, Digital Hospitals: Creating Growth Opportunities in Patient Care during the COVID-19 Pandemic and Beyond, finds that digital hospitals that deploy smart technologies, such as artificial intelligence (AI), remote health monitoring, and robotics, deliver higher standards of patient care and hassle-free experiences for health professionals. The adoption of such advanced technologies has witnessed strong traction during the COVID-19 pandemic. There is a massive influx of patients, and traditional hospitals are struggling to provide quality care and ensure health professionals' safety.

"Digital hospitals address limitations of traditional providers such as centralised care delivery, closed systems, fee-for-service care models, and a reactive approach through decentralised care, interoperable systems, and outcome-driven and proactive approaches," said Neeraj Nitin Jadhav, Technical Insights Senior Research Analyst, Frost & Sullivan.

Jadhav added: "Digital hospital operators need to focus on building internal architecture, especially staff workstations and patient rooms that follow evidence-based design (EBD), as these are the areas where clinical decisions are made and care is provided, respectively. Additionally, decentralised healthcare staff workstations outside the patient rooms can allow the staff to be closer to the point of care rather than a centralised area, which increases the travel distance for the health professionals."

The increasing adoption of digital technologies in hospitals presents immense growth prospects for market participants in the digital hospital space, including:

- Deploying smart patient tracking systems to manage patient flow, treatment progress, discharge, and other hospital processes.
- Proper training and implementation of EHRs can improve a hospital's ability to provide high-quality care and address health disparities in the population.
- Use of AI to make supply chain management more sophisticated as the algorithms process huge volumes of hospital

data to identify trends and provide insights to improve the facilities' efficiency and quality of care.
- Analyse data obtained from different hospital departments to empower local healthcare teams.