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DocVita unveils new platform for consultation

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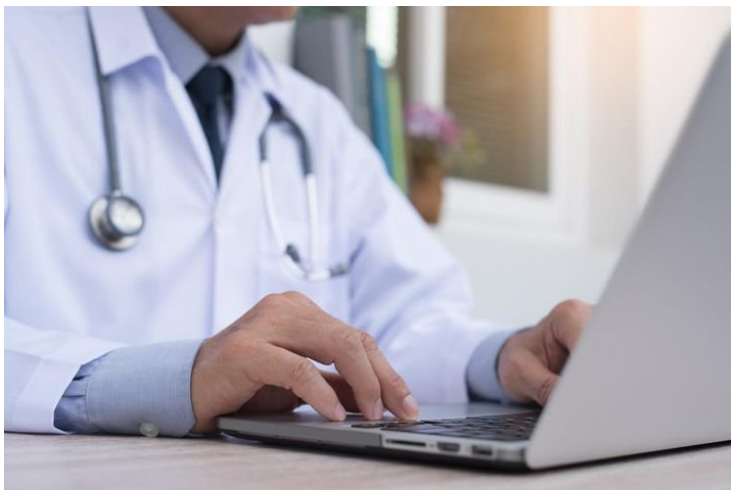
The COVID-19 pandemic has catalysed DocVitaâ??s evolution into a telemedicine platform from its core of Practice Management for Clinics



With the spread of COVID-19, global healthcare has come under considerable stress. To assist people in meeting their medical needs in the ongoing pandemic, Bengaluru based DocVita is now live with a unique service offering - a virtual consultation which includes an in-person follow-up at no extra cost, if needed. Online services are accessible pan India, and in-person services are currently available in Indore.

The company has plans to launch these in-person services in Mumbai, Bengaluru and Delhi by September 2020. DocVita is gaining overwhelming response from users and has been successful in assisting patients to connect with India's top doctors.

Talking about the launch, Anmol Arora, CEO, DocVita said, "I am excited to announce the launch of our mobile app on Android & iOS platforms. The COVID-19 pandemic has made us realize the gaps in our healthcare system, as well as the importance of early identification of diseases. To remove the barriers for people to seek timely medical help, we need to make healthcare more accessible and people-centric."

He also added, "Our technology allows us to partner with the patients and help them manage their health better and support their healthcare goals. We expect telehealth to play a significant role in care delivery during the pandemic and the time thereafter."

"Patients on telemedicine platforms in India are often left with the impression that doctors don't spend quality time with them in virtual consultations. As a result, the patient ends up feeling that their issues were neglected. We aim to provide the highest standards of virtual care," said Dr. Amish Pathak, DocVita.