

Fortis Escorts Hospital Jaipur launches telemedicine services

15 April 2020 | News

Medical counselling can now be taken through telephone and video calling during lock down



Fortis Escorts Hospital, Jaipur multi-specialty hospital has launched tele-consultation and video call services with consultants to provide health services to the outpatient department (OPD). This initiative was planned keeping in mind the growing health concerns of the public during lockdown and most importantly with outbreak of the COVID-19 virus.

In this case, necessary approvals have been obtained from the concerned authorities. Through this facility, patients can avail both follow up consultation and new consultation facilities under which counselling facilities will be provided in specialties like Cardiology, Internal medicine, ENT, Nephrology, Neurology, Gynaecology, Orthopaedics, Neurosurgery, Paediatrics etc.

In this regard, Neerav Bansal, Zonal Director, Fortis Escorts Hospital said, "Keeping in view the crisis of Corona epidemic and also following the advice of social distancing by the government, we have taken the initiative to provide this facility under which follow up consultation to patients will be given and problems encountered in medical counselling can be diagnosed. Specialties that require continuous counselling such as Cardiology, Internal medicine, ENT, Nephrology, Neurology, Gynaecology, Orthopaedics, Neurosurgery, etc. are being provided. Patients who need to consult a doctor for general health problems like diabetes, anxiety, cold, cough on the day, they are consulting doctors without coming to hospital. Under this facility, patients can share their reports with the doctor and after consultation; the doctor can also share the prescription as per the requirement. We all wish for better health and request you to stay home, stay safe and avoid coming to the hospital unless it is necessary and seek medical consultation through this facility from home."

This service is allowing patients to consult with consultants across specialties right from their homes, thus avoiding the long-distance travel to the hospital, especially during the lockdown period. Emergency services at Fortis will be available round the clock.