

MMHRC launches video consultation services

30 March 2020 | News

To provide healthcare advice to patients within the comfort of their homes



Keeping in view the current scenario of lockdown in the country with everyone advised to stay at home, Meenakshi Mission Hospital and Research Centre (MMHRC) has introduced 'MMRHC Consult' a unique video consultation and advice service to provide patients with expert medical help at their doorstep.

'MMHRC Consult' is a telehealth service introduced by MMHRC to help patients consult medical experts within the convenience of their homes. Patients can simply log on to www.mmhrc.com and click on the 'video consultation' option and connect with a physician of their choice. Experienced doctors will be available between 8 am to 8 pm for advice and consultation. This service can be useful for those who are suffering from common ailments as doctors can diagnose the problem by understanding the symptoms and then prescribe medications or dispense advice about different treatment modalities.

Dr. Gurushankar, Chairman, Meenakshi Mission Hospital & Research Centre said, "Telehealth services can help identify serious health issues and in giving advice for further treatments. This service is also of great benefit to patients for a quick consultation with healthcare experts within the convenience of their homes."

Dr. Kannan, Medical Administrator - Operations, Meenakshi Mission Hospital & Research Centre added, "Ours is a patient-centric approach which will not only help in reaching patients in such times but also be instrumental in providing virtual quality patient care. Patients will be able to consult healthcare experts and discuss their issues real-time especially with regards to their urgent care consultations and will know their treatment options within minutes".

J Adel, General Manager - Operations, Meenakshi Mission Hospital & Research Centre added, "This facility is also available as a Mobile App in both Google Play Store and iStore. The MMHRC Consult offers the Telehealth service within the comfort of your smartphone. This service will also make it easy for those living in remote areas with zero access to immediate healthcare facility near them. However, in case of emergency it is advisable to reach a nearby doctor or a hospital as soon as possible."