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Thermo Fisher opens customer solution centre in Mumbai

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Center aims to meet and exceed demands of customers through collaborative development of next generation chromatography and mass spectrometry solutions



Thermo Fisher Scientific Inc, the world leader in serving science, has announced the opening of its Customer Solution Center (CSC) in Mumbai. The facility will provide access to the company's industry-leading offerings of analytical instrumentation, software and consumables to showcase Thermo Fisher's strong foothold in India.

"Our customers rely on us to provide advanced solutions and this Center gives us the opportunity to demonstrate the depth of our capabilities and comprehensive offerings relevant to the pharmaceutical, healthcare, environmental and industrial applications," said Amit Chopra, managing director, Thermo Fisher Scientific, India and Middle East. "It is an important milestone that will enable us to deliver greater value for our customers and continue to build on our industry-leading position."

The state-of-the-art facility in Mumbai is equipped with innovations in liquid, gas and ion chromatography, mass spectrometry, trace element analysis, molecular spectroscopy, sample preparation and a range of laboratory equipment and related consumables. The Center is staffed with technical experts and will serve as a hub for conducting trainings and workshops, sample analysis, instrument demonstrations and method development to help build capacity and expertise in the region.

"The announcement of our Customer Solution Center in Mumbai delivers on our commitment to bring advanced integrated solutions to the country," said Mitch Kennedy, president, chromatography and mass spectrometry, Thermo Fisher Scientific, U.S. "The center helps us continue to enable our customers to make India healthier, cleaner and safer."

With an ever-evolving industry landscape, the Customer Solution Center will focus on the development of next generation chromatography and mass spectrometry workflow solutions, where customers will be able to work with Thermo Fisher's technical experts on method development, undergo training and gain hands-on experience with the equipment.

(Photo Caption- R-L- Amit Chopra – Managing Director, Thermo Fisher Scientific, India and Middle East; Kapil Khullar- Senior Director, chromatography and mass spectrometry, Thermo Fisher Scientific, India; Mitch Kennedy- President, chromatography and mass spectrometry, Thermo Fisher Scientific, U.S)