

HxCentral partners with IIHMR to advance research and innovation

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HxCentral plans to set up a healthcare center of excellence to accelerate innovation in improving the patient safety and healthcare quality through technology



HxCentral, a SaaS-based healthcare solution of SapphireIMS which digitizes the core processes of a hospital plans to set up a healthcare center of excellence to accelerate innovation in improving the patient safety and healthcare quality through technology.

HxCentral, a healthcare experience management solutions provider has announced its partnership with Indian Institute of Health Management Research (IIHMR), Bangalore, a premier healthcare research institute, to collaboratively improve the healthcare technology solutions that help hospitals in ensuring high rate of patient safety, improve quality compliance and overall healthcare experience.

Indian healthcare industry is on the cusp of digital transformation. Digitization and automation of healthcare processes is becoming a critical need for hospitals to efficiently serve more patients, ensure their safety, comply with complex standards and importantly offer affordable healthcare to the public. IIHMR will bring its years of healthcare research experience that will enable the HxCentral solutions to be even more relevant to the current and future needs of the hospitals.

Indian Institute of Health Management Research (IIHMR) was established in 1984, with a fundamental purpose of creating new knowledge and developing alternate modes of improving healthcare to management research, education and training in India and other parts of the world.

Baiju VY, Vice President, at HxCentral is also selected as the Academic Advisory Council of IIHMR, Bangalore. In this role, Baiju will collaborate with the IIHMR experts in advancing the curriculum to set new standards for healthcare professionals of the future.

As part of the agreement, HxCentral will set up its solution in IIHMR for the students to get a practical understanding of healthcare experience solutions and also to give them the exposure to real-world issues and challenges in managing the healthcare operations.

Dr. S. D. Gupta, Trustee Secretary, IIHMR, Jaipur said, "Healthcare in India needs a different and a comprehensive approach to digital transformation. An approach led by healthcare institutes, solution providers, hospitals and academics. I am glad that this partnership between HxCentral and IIHMR will be pioneering this change."

Baiju VY, Vice President at HxCentral said, "IIHMR is a premier healthcare research institute and I am confident that, together we will advance the innovation possibilities on healthcare digital transformation. Healthcare standards and regulations, such as NABH, JCI, HAAD-JAWDA are complex and takes a lot of understanding and preparedness to implement in everything we do at hospitals. Our idea is to integrate the standards mindset into the solutions and not as an afterthought. The healthcare CoE is one of its kind and am happy for the students as it will give them valuable exposure to the real industry needs."

Dr. Usha Manjunath, Director, IIHMR said, "We are very excited to partner with HxCentral. There is still a lot of work to be done in the healthcare digitization space and such collaborations will help both the industry and the students, who are the future of this industry. A deep association with HxCentral will give us the right balance and direction to our research efforts that can have direct impact on patient safety and healthcare compliance."