

Thermo Fisher to launch global customer solution centres

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Thermo Fisher Scientific Inc., the world leader in serving science, has announced its intent to open multiple Global Customer Solution Centres. These centres will focus on meeting and exceeding the demands of scientists in food, beverage, pharmaceutical and biotech laboratories by developing critical workflows and integrated solutions that help advance chromatography and mass spectrometry worldwide.

With the scientific community determined to overcome key challenges such as global food security and the need to develop novel therapeutics faster, each Customer Solution Centre will serve as a unique hub for scientists, customers and regulatory bodies to collaborate with Thermo Fisher subject matter experts. By bringing together leading minds and instrumentation, the network of sites will focus on training, support and the development of next-generation workflows and integrated solutions designed to increase productivity, ease-of-use and return on investment for customers.

The inaugural phase of this new global strategic initiative will be marked by multiple Customer Solution Centre openings in locations across the world including India and China, followed by additional centres in the U.S. and Europe.