

Vaidam Health becomes India's 1st NABH accredited platform

29 August 2018 | News

Vaidam is organizing the Indian medical tourism market so that foreign patients can make an informed choice and get a hassle-free experience



Gurugram-based start-up Vaidam Health has become India's first and only online platform for medical value travellers (medical tourists) to get accreditation from the National Accreditation Board for Hospitals & Healthcare Providers (NABH).

The portal (www.vaidam.com), which launched in January 2016, is a healthcare facilitator connecting foreign patients with the best accredited healthcare specialists and hospitals in India for treatment at an affordable price.

The nationally recognized accreditation has been bestowed after a rigorous evaluation process by NABH that involved minutely checking for confirmation with its stringent national standards.

The NABH evaluated Vaidam on several parameters such as capturing customer requirements, training of resources, availability of language interpreters, range of service offerings to customers, sharing of quotations, taking feedback,

agreement with all listed hospitals and accommodation providers, etc.

Said Manish Chandra, Co-founder, Vaidam Health: “An increasing number of foreign patients now prefer to work with healthcare facilitators which are NABH-accredited institutions. This gives us immense confidence in giving the right services related to treatment, travel assistance, providing comfortable stay and assisting in money matters such as resolving issues with the hospital bill and foreign exchange. Our prospective customers appreciate the experience we provide during their process of travel to India for medical treatment.”

Since inception, Vaidam Health has been at the forefront of ‘the quality revolution’ in the Medical Travel Industry. Demonstrating a deep commitment to quality care, with continuous improvement, it strives to raise patient confidence by providing services in-line with the needs of the patient with unmatched personal care.